

VividBoard

terms and conditions

Payment

VividBoard gladly accepts the following forms of payment: Visa, Master Card, American Express and Purchase Orders. Purchase Orders will require a credit application if credit is not already on file with GMi Companies.

Freight

All products sold are FOB Factory and ship from Lebanon, Ohio 45036. Freight will be quoted and billed accordingly.

Design Services

Art and design services are in addition to the prices listed. Design services are \$225 per design and includes initial proof plus 3 rounds of edits. Additional edits and changes will be subject to an additional \$225 art fee.

Once artwork has been started, it is valid for 90 days. After 90 days, continuation of project may incur an additional \$225 for artwork processing.

Production Time

Pre-printed numbers for room numbers, phone numbers, etc. is available if needed. A listing of fields (up to 3) must be supplied. Your account manager will provide the appropriate format.

All products are made to order. Production begins following receipt of the purchase order and design has been approved. Lead times will be communicated upon receipt of approved designs.

Cancellation Policy

VividBoard excels at expediting all orders as quickly as possible. All products are made to order; therefore orders can only be cancelled within 24 hours from receipt of art approval and purchase order. After 24 hours, orders can only be cancelled with VividBoard's consent, there is no guarantee that any order after 24 hours can be cancelled.

Return Policy

Because of the custom nature of all VividBoard products, returns are not accepted.

Warranty

All VividBoard products carry a limited lifetime warranty on the surface of the product. Please review the cleaning instructions for proper care to ensure warranty remains valid.